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January 16, 2024

CUSTOMER SERVICE ADVISORY

ELECTRONIC CERTIFICATE OF ORIGIN (E-CO) for Form D for ASEAN MEMBERS

Dear Valued Customers,

We are writing to inform you about the implementation of the **Electronic Certificate of Origin (E-CO) for form D for all ASEAN members** (Philippines, Brunei, Cambodia, Brunei, LAO PDR, Malaysia, Myanmar, Singapore, Thailand and Vietnam starting January 1, 2024

To comply with the new requirements, we recommended to register through the E-CO Portal and visit the link for user manual guide.

Kindly register online through the E-CO Portal <u>https://eco.customs.gov.ph/</u> For more details you can visit our user manual guide: <u>https://customs.gov.ph/wp-content/uploads/2024/01/BOC-e-CO-Exporter-Manual-V1.pdf</u>

If you have any concerns regarding creation or approval of E-CO you may reach out to Mr. Charles Yuan of Intercommerce. Kindly send an email or call him at <u>cjyutan@intercommerce.com.ph</u> <u>helpdesk@intercommerce.com.ph</u> 09178247055 | 09209612486 (Viber)

Thank you and best regards!

Export Coordination Division Port Operations Service Assessment and Operations Coordinating Group Bureau of Customs Contact Number: 09620854721 Email: ecd@customs.gov.ph

Should you have any question or require further information please feel free to contact our Team, we are here to assist you in navigating these changes and ensuring compliance with the new requirements.

Thank you for your continued trust in our service

[Reference No.: FOPS-CSAEXP -24-001]